

QUALITY ASSURANCE MANAGER (F/M/X)

About PMA Partner – we believe in people

PMA Partner is serving tourism companies to get to the next level of business operations with a holistic view of the business. Together with our client we design and implement best-in-class solutions with focus on digitalization, automation and efficiency. With the combination of the experience of more than 15 years in tourism, process management and IT of our founders and the spirit of a start-up, PMA Partner offers a unique working experience, where ideas come to life. This combination enables PMA Partner to be aware of the pain points of the travel industry segments such as all kinds of Tour Operators, Destination Management Companies (DMC), Aviation Companies and Hospitality with deep know-how, on how to connect partners across the whole value chain.

About the job – make the difference

- Create quality measurements to track improvement in products
- Execute ongoing quality testing and activities
- Develop quality assurance standards
- Ensure products are in line with customer expectations and the demands
- Create reports documenting errors and issues which can be used as basis for further improvement
- Work closely with the product manager team to constantly improve existing products
- Assure products and processes follow a holistic approach

About you – contribute with your uniqueness

- Experience as Quality Assurance Manager, as a plus in the tourism industry (or similar)
- Sharp attention to detail
- Strong analytical and problem-solving skills
- Reliable way of working
- Customer-oriented as well as very good communication skills
- Ability to work in a team, social skills, flexibility and initiative
- Fluent English and German

About our offer – why joining us

- Fair and competitive remuneration for your contribution on transforming the tourism industry
- Working in a global tourism-tech start-up with young and passionate colleagues
- We are looking for intercultural cooperation and offer the opportunity to work on international projects
- Flat company structure with the ability to take quick decisions and the possibility to be part of the companies' success
- Hybrid working model
- Modern and comfortable office space in the center of Munich or Istanbul

You want to rewrite this history of tourism technology and processes together with us? Then join our trip to new dimensions in the tourism universe and save your seat in the PMA Partner rocket! Apply now and fasten your seatbelt! We are looking forward to hearing from you.

Joinus@pmapartner.com and send your application today!